

Interview Techniques

*125 Minutes - Telecourse DVD (New)
March 2005*

Designed as a two-part series, this first program focuses on proper techniques for effective interviewing. The program uses a sexual assault scenario to illustrate several aspects of interviewing (see segments below), then provides additional scenarios that further demonstrate proper interviewing techniques. In reviewing the key points, the program presents some common errors relevant to each segment listed.

The Telecourse DVD offers three viewing options:

1. Play Telecourse in its entirety (125 min.)
2. Select among nine Telecourse segments:
 - Introduction (7 min.)
 - Rapport-Building (14 min.)
 - Free Format Interviewing (10 min.)
 - Cognitive Interviewing, Part One (19 min.)
 - Cognitive Interviewing, Part Two (20 min.)
 - Documentation (9 min.)
 - Domestic Violence Scenario (11 min.)
 - Convenience Store Robbery Scenario (14 min.)
 - Drive-By Shooting Scenario (46 min.)
3. Select among seven Interaction segments:
 - Common Errors in Rapport-Building (3 min.)
 - Common Errors in Free Format Interviewing (1 min.)
 - Common Errors in Cognitive Interviewing (3 min.)
 - Common Errors in Documentation (1 min.)
 - Domestic Violence Scenario (9 min.)
 - Convenience Store Robbery Scenario (4 min.)
 - Drive-By Shooting Scenario (2 min.)

POST Course Control Number: **xxxx-30001-xx026***
Telecourse Module Number: 05-03a
DVD Shipping Date (estimated): 03/21/05
Reference Guide: None

* Specific to DVD only. The first four digits of the Course Control Number (xxxx) is the preassigned Telecourse Presenter Number specific to your agency; the tenth and eleventh digits (xx) are the fiscal year in which your agency presents this program. See website for detailed instructions.

Interrogation Techniques

*131 Minutes - Telecourse DVD (New)
March 2005*

This second program in the two-part series focuses on effective techniques for interrogating a suspect. As with the Interview Techniques telecourse, this program uses a sexual assault scenario to illustrate key aspects of interrogation (see segments below), then provides the conclusions of three more scenarios-- a domestic violence call, robbery, and drive-by shooting-- to show proper interrogation techniques. Common errors with interrogations are also illustrated.

The DVD program offers three viewing options:

1. Play Telecourse in its entirety (131 min.)
2. Select among nine Telecourse segments:
 - Introduction (11 min.)
 - Rapport-Building (10 min.)
 - Non-Verbal vs. Verbal Communication (9 min.)
 - Detecting Signs of Deception (15 min.)
 - Admissions and Confessions (19 min.)
 - Documentation (9 min.)
 - Domestic Violence Scenario (16 min.)
 - Convenience Store Robbery Scenario (13 min.)
 - Drive-By Shooting Scenario (23 min.)
3. Select among six Interaction segments:
 - Common Errors in Interrogation (3 min.)
 - Common Errors in Rapport-Building (3 min.)
 - Common Errors in Non-Verbal Communication (2 min.)
 - Common Errors in Detecting Signs of Deception (3 min.)
 - Common Errors in Admissions and Confessions (2 min.)
 - Common Errors in Documentation (2 min.)

POST Course Control Number: **xxxx-30001-xx027***
Telecourse Module Number: 05--03b
DVD Shipping Date (estimated): 03/21/05
Reference Guide: None

* Specific to DVD only. The first four digits of the Course Control Number (xxxx) is the preassigned Telecourse Presenter Number specific to your agency; the tenth and eleventh digits (xx) are the fiscal year in which your agency presents this program. See website for detailed instructions.

More Information

Distribution and Ordering

DVDs are automatically direct-mailed to all POST-Certified Telecourse Presenters and Basic Academies in the California POST Program. DVD programs cannot be duplicated. Multiple copies of CPTN materials are available via automated direct-mail to eligible agencies with multiple training sites. See POST Bulletins #03-03 and #03-13 at www.post.ca.gov/bulletin/bulletins.asp for more information about DVD distribution/eligibility.

Visit the CPTN website at www.post.ca.gov/training/cptn for complete CPTN information, video listings, and to order videos. Other questions not answered online may be directed to the POST Training Program Services Bureau at 916.227.3913, or send email to cptn@post.ca.gov.

Telecourse CPT Credit

This month's Telecourse(s) and most previous Telecourses are eligible for continuing professional training (CPT) credit if facilitated by a POST-Certified Telecourse Presenter. Certified Presenters of POST Advanced Officer Courses or Skills and Knowledge Modular training courses may also use the Telecourses as part of those courses. POST-Certified Telecourse Presenters seeking CPT credit for trainees must document Telecourse attendance on POST Course Roster (Form 2-111). Note that course control numbers are different for Telecourses on DVD. For detailed instructions on completion of the Telecourse Course Roster, visit www.post.ca.gov/training/cptn/credit.asp. Call the POST Training Delivery Bureau at 916.227.4863 for more information about Telecourse CPT credit.

Monthly DVD Mailing List

To determine if your agency is listed as a Certified Telecourse Presenter or POST Basic Academy and on the DVD distribution list— or to obtain more information about Telecourse certification— visit POST online at www.post.ca.gov/training/cptn/credit.asp. If your agency is not listed and you wish to register as a Certified Telecourse Presenter with POST, follow the website instructions or contact the Training Delivery Bureau at 916.227.4863.

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PROGRAM GUIDE

Future CPTN Programs

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April 2005 - Special Video DVD (New)

Case Law Today

April 2005 - Quarterly Edition DVD (New)

CTO Development: Tools for the Trainer

May 2005 - Telecourse DVD (New)

Fear and Anger: Mastering the Hidden Enemy

May 2005 - Telecourse DVD (New)

CPTN Program Guide information is subject to change.